



SKILL UP

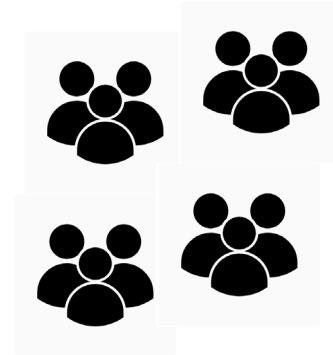
ROUNDTABLE

Cataloging & sharing research
in usable ways

CONTEXT

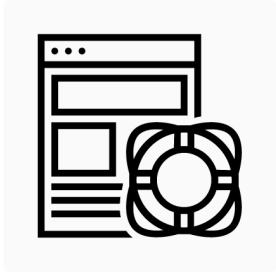


Research completed

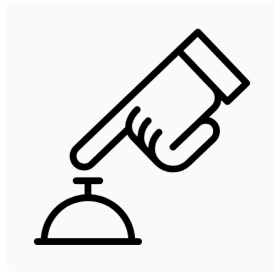


**Multiple teams in your org
(not privy to all research)**

WHAT HAVE YOU TRIED?



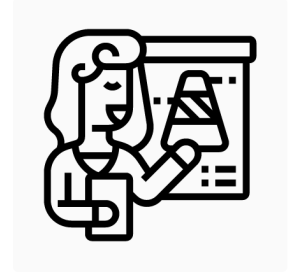
Wiki



**Request-based
custom cuts**



Excel repository



**Regular cadence
of read outs**

OTHER RESOURCES MENTIONED:



[Notion.so](https://notion.so)

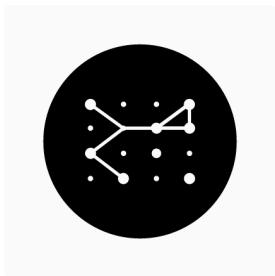


[UserTesting.com](https://usertesting.com)



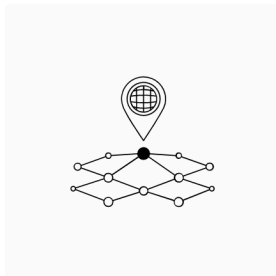
[Getenjoyhq.com](https://getenjoyhq.com)

TOPICS TO DIVE INTO



Complexity

*Tagging / Process
Categorization
(crowdsourced?)*



Specificity

*Research Qs
Synthesis focus*



Immediacy

*What makes something
“usable”?*

QUESTIONS WE PONDERED

Ethics in research

When is it right to reuse?

What should be included in reuse? What should be extrapolate-able?

Deleting

When does data go stale?

Limited emergence

Shared organization

Trace-ability

Putting guardrails on interpretation of data

Updating

When do you update constant elements like personas? How do you disseminate updates across design teams?

Push vs Pull

- *When you recognize past work is helpful vs requests coming in from teams*
- *Helps go go through:*
 - *What are ppl asking*
 - *What do we have*
 - *What did we find?*
 - *Date of research*
 - *(is there a quick n dirty way to do validation?)*